



## **Redbridge Information Advice Support Service**

A free and impartial service for children  
and young people with Special Educational Needs  
and Disabilities and their parents/carers



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The Redbridge Information, Advice and Support Service (RIASS) offer free and impartial support to children and young people (aged 0-25) parents and carers, in relation to Special Educational Needs and Disabilities (SEND).

The Service provides legally based, impartial, confidential and accessible information, advice and support.



## We can provide

- telephone and email information, advice and support
- face-to face meetings
- we can listen to your views and help you express them
- information about all aspects of SEND, including health, social care and education
- support to enable you to prepare for meetings
- information and support to parents in regards to Education, Health and Care Plans including Annual Reviews
- help to prevent disagreements from developing into major disputes by encouraging and facilitating early discussions between those involved
- support to prepare for tribunal
- information and support for parents/carers of children who have been excluded or are at risk of exclusion from school
- information about the parent forum - helping to influence and shape services for disabled children

## We will always

- provide impartial and independent information and support to enable you to make decisions
- empower you to ensure that your views, wishes and feelings are heard and valued
- we welcome all views on how you feel the service should be developed in the future

## Some of the information available

- the Local Offer
- SEN Support in mainstream schools
- EHC Needs Assessment
- Education, Health and Care Plans
- Personal Budgets